

# Privacy Policy

Last Updated: 1st October 2023

Thank you for using Pivot Property. We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website.

## Information We Collect

### 1.1 Personal Information

We may collect personal information that you provide to us, including but not limited to:

- Name
- Contact information (email address, phone number)
- Property preferences and requirements

### 1.2 Usage Data

We may also collect information about how you interact with our website, such as:

- IP address
- Browser type
- Pages visited
- Date and time of visit

## How We Use Your Information

We use the information we collect for the following purposes:

### 2.1 Property Matching

We use your preferences and requirements to match you with suitable property listings.

## 2.2 Communication

We may use your contact information to communicate with you about property listings, updates, and relevant information.

## 2.3 Analytics

We analyse usage data to improve the functionality and user experience of our website.

## **Information Sharing**

We do not sell, trade, or otherwise transfer your personal information to third parties without your consent. However, we may share your information with:

- Property sellers and agents for the purpose of property matching
- Service providers assisting us in operations you instruct us on

## **Security**

We implement security measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction.

## **Cookies**

We use cookies to enhance your experience on our website. You can choose to disable cookies through your browser settings, but this may affect certain features of the website.

## **Your Choices**

You can update your preferences and opt-out of communications at any time. You may also request the deletion of your account and associated information.

## **Children's Privacy**

Our website is not intended for children under the age of 13. We do not knowingly collect personal information from children.

## **Changes to this Privacy Policy**

We reserve the right to update this Privacy Policy. We will notify you of any changes by posting the new policy on this page.

## **Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at [andy@pivotproperty.co.uk](mailto:andy@pivotproperty.co.uk).

By using our website, you agree to the terms outlined in this Privacy Policy.

Thank you for trusting Pivot Property.